

## R. Scott Granneman

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Scott Granneman is an author, educator, and small business owner.

Scott has written five books (*Don't Click on the Blue E!: Switching to Firefox, Hacking Knoppix, Linux Phrasebook, Google Apps Deciphered: Compute in the Cloud to Streamline Your Desktop*, and *Mac OS X Snow Leopard for Power Users: Advanced Capabilities and Techniques*), co-authored one (*Podcasting with Audacity: Creating a Podcast With Free Audio Software*), and contributed to two (*Ubuntu Hacks* and *Microsoft Vista for IT Security Professionals*). *Linux Phrasebook* (2nd Edition) is forthcoming. In addition, he was a monthly columnist for SecurityFocus, with op/ed pieces that focused on general security topics, and for *Linux Magazine*, in a column on new and interesting Linux software. He formerly blogged professionally on The Open Source Weblog and Download Squad.

As an educator, Scott has taught thousands of people of all ages—from pre-teens to senior citizens, online and in classrooms and lecture halls—on a wide variety of topics. In particular, he has worked to educate people at all levels of technical skill about open source technologies, Web development, and open standards. He is currently an Adjunct Professor at Washington University in St. Louis, where he teaches a variety of courses about technology and the Internet, and at Webster University, where he teaches about Web development.

As a Principal of WebSanity, he works with businesses and non-profits to take full advantage of the Internet's communications, sales, and service opportunities. He researches new technologies, manages the firm's UNIX-based servers and infrastructure, and works closely with other partners on the underlying WebSanity Content Management System (CMS), putting what he writes and teaches into practical use.

## Education

### Washington University in St. Louis

Ph.D. course work, 17th Century British Literature, 1990–1995

M.A., English, 1989–1990 (2005)

B.A., 1985–1989

Majors: English Literature, Education

Minor: History

## Professional Experience: Teaching

Washington University in St. Louis

Department of Communication and Journalism

Adjunct Professor, 2002–Present

- From Blogs to Wikis: Building Community in a Virtual Environment  
An intensive, hands-on look at software that supports social interactions (taught separately as online and off-line courses)
- Technology for Non-Technical Managers  
Taught as a one-week intensive course and as a semester-long required course
- Technology & the Law  
The intertwinings of two different fields, team-taught with an attorney
- Search Engines  
Technology, Methods, Business: a survey of the most-used technology on the Web

- Web Design & Development and Advanced Web Design & Development  
A one-year intensive course in Web development and coding, from HTML to CSS
- Using Everyday Technologies  
An survey of technology infrastructure, applications, and multimedia
- Web Site Management  
A non-technical class about planning, managing, & overseeing business websites
- Technology in Our Changing Society  
Technology and its cultural & social impacts (taught on- and off-line)
- Practical Security  
The basics of computer and network security
- Literary Representations of Hell  
A survey course of literary and cultural portrayals of Hell, from ancient Mesopotamia to *The Far Side*

Webster University, St. Louis  
Department of Electronic and Photographic Media  
Adjunct Professor, 2012–Present

- Programming for Web Communications  
The application of interactive media to the Internet
- Computer Security  
Survey of computer & infosec management topics

St. Louis Community College at Florissant Valley  
Adjunct Faculty, 2001–2004

- Web Design  
Conceptualize & code business-oriented websites
- Transitioning from Windows to Linux  
Red Hat Linux & Libranet installation, configuration, administration, & usage

St. Louis Community College at Forest Park  
Adjunct Faculty, 1997–1999

- Communication & Design for the WWW  
Conceptualize & code business-oriented websites

Missouri Scholars Academy, Columbia, MO  
English Teacher, 1993–1996

- Literary Representations of Hell
- Texts That Know They're Texts: Self-Referentiality in Language & Literature
- Slavery in Literature & History
- Taught courses in seminar-style setting at state-sponsored three-week camp for gifted upcoming high school juniors

Crossroads School, St. Louis  
English Teacher, 1989–1996  
Technology Coordinator, 1994–1996

- 9th Grade World Literature

- 12th Grade Literature
- Advanced Placement Literature
- Electives
  - Literary Representations of Hell
  - Dante’s *Inferno*
  - Milton
  - Shakespeare
  - James Joyce
  - Slavery in Literature & History
- Created a style guide for composition that was adopted for use school-wide
- Created & defined position of Technology Coordinator
- Designed, implemented, & administered school’s original computer network
- Set up email and Web servers, both Windows NT & Linux
- Managed purchasing, deployment, & maintenance of all computers, both Windows & Macintosh

## Professional Experience: Writing

### *Linux Magazine*

Columnist, 2003–2008

- Wrote the “Do It Yourself” column, focusing on descriptions of, & instructions for using, new Linux software
- Wrote feature articles on Linux

### SecurityFocus

Columnist, 2002–2007

- Wrote op/ed pieces monthly for SecurityFocus Online, the largest online community of security professionals (2.5 million unique visitors)
- Wrote feature articles on security & privacy

### Weblogs Inc.

Professional Blogger, 2004–2006

- Blogger at “The Open Source Weblog” & “Download Squad”
- Wrote postings on open source software, culture, & politics

## Professional Experience: Business

### WebSanity, St. Louis

Principal, 2001–Present

- Create dynamic websites using a Content Management System which allows non-technical end users to manage content on their own websites
- Administer UNIX-based Linux & Mac OS X servers
- Write bash shell scripts to perform maintenance tasks
- Wrote & maintain 200+ page help manual for clients
- Train clients how to use CMS

Atisma Technologies, Inc., St. Louis  
President & Chief Application Officer, 1999–2001

- Created Virtual Registrar, world's first fully Web-based school information system delivered via the Application Service Provider model
- Co-founded 12-person company to develop & serve the software
- Wrote requirements documents describing application in detail for developers' use
- Designed & created all front-end webpages for Virtual Registrar
- Worked with VP of Operations to set IT direction for the company
- Assisted in Windows NT Server & Windows 2000 Professional setup & maintenance

Systems Service Enterprises, Inc. (SSE), St. Louis  
Internet Specialist, 1998–1999

- Internet consultant to major corporations
- Designed & developed Intranet websites for several Fortune 500 companies
- Created & taught classes
  - Marketing on the Internet
  - Searching the Internet
  - Others

Educational Renaissance Planners, Chicago & St. Louis  
Partner, 1998–1999

- Researched & wrote articles & book chapters for Alan November, a nationally-known educational technologist
- Created & maintained Alan November's website
- Gave presentations on educational technology
- Speaker on nationally-televised programs concerning educational technology

Granneman Information Solutions, St. Louis  
President, 1997–2000

- Created & maintained e-commerce & marketing websites for clients
- Presentations & training on technology- & computer-related subjects
- Assisted clients in making IT purchasing decisions
- Networked clients' offices

Habanero Computing Solutions, St. Louis  
Co-Founder & Business Development Manager, 1996–1997

- Sold Internet- & Web-based solutions to corporate clients
- Managed client accounts & production of clients' Web-based solutions
- Created & maintained websites for clients
- Assisted in Windows NT Server & Windows 95 setup & maintenance

## Publications: Books

More information about books available at <http://www.granneman.com/writing/books/>.

*Linux Phrasebook*, 2nd Edition (Pearson: Forthcoming)

*Mac OS X Snow Leopard for Power Users: Advanced Capabilities and Techniques* (Apress: 2010)

*Google Apps Deciphered: Compute in the Cloud to Streamline Your Desktop* (Prentice Hall PTR: 2008)  
Translated into Chinese

*Podcasting with Audacity: Creating a Podcast with Free Audio Software* (Prentice Hall: 2007)  
Co-authored with Dominic Mazzoni, creator of Audacity

*Microsoft Vista for IT Security Professionals* (Syngress: 2007)

Wrote two appendices: “Microsoft Vista: The International Community” & “Microsoft Vista: The EULA”

*Ubuntu Hacks* (O’Reilly Media: 2006)

Contributed ten hacks

*Linux Phrasebook* (Pearson: 2006)

Translated into French, Polish, Greek, Russian, & Italian

*Hacking Knoppix* (John Wiley & Sons: 2005)

*Don’t Click on the Blue E!: Switching to Firefox* (O’Reilly Media: 2005)

Translated into Japanese

*Empowering Students With Technology* (SkyLight Professional Development: 2001)

Drafted several chapters for the author, Alan November

## Publications: Articles

Links to articles available at <http://www.granneman.com/writing/>.

“Manage Your Photos with Kflickr”

*Linux Magazine* (Feb. 2008): 8-9

“Review: Ubuntu Gutsy Gibbon takes on Mac OS X Leopard for the OS of the Year”

*Linux Magazine* (Jan. 2008): 10-11, 50-53

“Sweeten your Vim with Cream”

*Linux Magazine* (Dec. 2007): 12-13

“Cool APT Repositories”

*Linux Magazine* (Nov. 2007): 8, 10-11

“Music on the Command-Line”

*Linux Magazine* (Sept. 2007): 10

“Comprehensive Desktop Backup”

*Linux Magazine* (Aug. 2007): 14

“Open Anywhere!”

*Linux Magazine* (July 2007): 10

“In the Cockpit of JetS3t”

*Linux Magazine* (June 2007): 10

“Security Analogies”

SecurityFocus (29 May 2007)

“The Best Web Page Editor, Ever”

*Linux Magazine* (May 2007): 10

- “Vista Outsmarts Linux”  
*Linux Magazine* (April 2007): 28-31, 52
- “Write a Screenplay with Celtx”  
*Linux Magazine* (March 2007): 8
- “SSH, SFTP, and VNC with UniTTY”  
*Linux Magazine* (Feb. 2007): 10
- “Nothing to Fear... ?”  
SecurityFocus (8 Feb. 2007)
- “Ubuntu Linux”  
*Linux Magazine* (Feb. 2007): 32-35
- “Wishes For 2007”  
SecurityFocus (10 Jan. 2007)
- “Manage Your Email with GNUMail”  
*Linux Magazine* (Jan. 2007): 10
- “Author XML with XXE”  
*Linux Magazine* (Dec. 2006): 10
- “A Hard Lesson in Privacy”  
SecurityFocus (27 Nov. 2006)
- “Keeping Up with Gregarius”  
*Linux Magazine* (Nov. 2006): 10
- “Surprises Inside Microsoft Vista’s EULA”  
SecurityFocus (27 Oct. 2006)
- “Pretty Fonts Are Possible”  
*Linux Magazine* (Oct. 2006): 10
- “A question of ethics”  
SecurityFocus (15 Sept. 2006)
- “See Jungle! Go Ape Crazy!”  
*Linux Magazine* (Sept. 2006): 10
- “LinuxWorld, virtually speaking”  
SecurityFocus (17 Aug. 2006)
- “Collaborate With Gobby”  
*Linux Magazine* (Aug. 2006): 10
- “A month of browser bugs”  
SecurityFocus (24 July 2006)
- “View Comics with Comix”  
*Linux Magazine* (July 2006): 12
- “MySpace, a place without MyParents”  
SecurityFocus (30 June 2006)
- “Browsers, phishing, and user interface design”  
SecurityFocus (5 June 2006)
- “An Easier Way to Set ACLs”  
*Linux Magazine* (June 2006): 10
- “Innovative ways to fool people”  
SecurityFocus (4 May 2006)

- “A Very SoundConverter”  
*Linux Magazine* (May 2006): 10
- “Virtualization for security”  
SecurityFocus (12 Apr. 2006)
- “Security Czar”  
SecurityFocus (23 Mar. 2006)
- “The big DRM mistake”  
SecurityFocus (1 Mar. 2006)
- “Fight File System Bloat with Baobab”  
*Linux Magazine* (Mar. 2006): 12
- “Coffee shop WiFi for dummies”  
SecurityFocus (9 Feb. 2006)
- “Map Your Mind With FreeMind”  
*Linux Magazine* (Feb. 2006): 12
- “Tech support woes”  
SecurityFocus (20 Jan. 2006)
- “Flock: Firefox with integrated social software”  
*Linux Magazine* (Jan. 2006): 14
- “Users inundated with pop-ups”  
SecurityFocus (12 Dec. 2005)
- “Family Trees with GRAMPS”  
*Linux Magazine* (Dec. 2005): 10
- “Sony-baloney”  
SecurityFocus (22 Nov. 2005)
- “Balancing surveillance”  
SecurityFocus (1 Nov. 2005)
- “GanttProject”  
*Linux Magazine* (Nov. 2005): 8
- “ICANN on center stage”  
SecurityFocus (13 Oct. 2005)
- “Image Management with F-Spot”  
*Linux Magazine* (Oct. 2005): 12
- “Skype security and privacy concerns”  
SecurityFocus (22 Sept. 2005)
- “ClamAV: Anti-Virus for Linux”  
*Linux Magazine* (Sept. 2005): 16
- “The great firewall of China”  
SecurityFocus (30 Aug. 2005)
- “Greasing the wheel with Greasemonkey”  
SecurityFocus (8 Aug. 2005)
- “Microsoft and Claria, together at last?”  
SecurityFocus (13 July 2005)
- “Hide in Plain Sight”  
*Linux Magazine* (July 2005): 10

- “Your fingerprints are everywhere”  
SecurityFocus (15 June 2005)
- “klik: True Click-and-Run Software”  
*Linux Magazine* (June 2005): 12
- “White Hat or White Whale?”  
SecurityFocus (26 May 2005)
- “Live CD Paradise”  
SecurityFocus (5 May 2005)
- “Privacy From the Trenches”  
SecurityFocus (14 Apr. 2005)
- “Azureus: A Better Way to BitTorrent”  
*Linux Magazine* (Apr. 2005): 16
- “Owning A New Phone”  
SecurityFocus (24 Mar. 2005)
- “Where is Google Headed?”  
SecurityFocus (2 Mar. 2005)
- “Create Web Pages with Nvu”  
*Linux Magazine* (Mar. 2005)
- “Unexpected Attack Vectors”  
SecurityFocus (9 Feb. 2005)
- “Say Hello to Skype”  
*Linux Magazine* (Feb. 2005)
- “Unintended Consequences”  
SecurityFocus (19 Jan. 2005)
- “Exposé for Linux”  
*Linux Magazine* (Jan. 2005): 16
- “Trojan Horse Christmas”  
SecurityFocus (30 Dec. 2004)
- “Online Extortion Works”  
SecurityFocus (13 Dec. 2004)
- “Rip, Convert, Listen: The Sequel”  
*Linux Magazine* (Dec. 2004): 16
- “Bill Gates Is Right?”  
SecurityFocus (19 Nov. 2004)
- “Phishing For Savvy Users”  
SecurityFocus (1 Nov. 2004)
- “Rip, Convert, Listen”  
*Linux Magazine* (Nov. 2004): 22
- “Fueling the Fire”  
SecurityFocus (7 Oct. 2004)
- “Konserve: Backup Made Easy”  
*Linux Magazine* (Oct. 2004): 22
- “Academia Headaches”  
SecurityFocus (15 Sept. 2004)



- “Helix Player & RealPlayer”  
*Linux Magazine* (Sept. 2004)
- “Infected In Twenty Minutes”  
SecurityFocus (19 Aug. 2004)
- “Email Privacy is Lost”  
SecurityFocus (29 July 2004)
- “Service Pack Deux?”  
SecurityFocus (8 July 2004)
- “Time to Dump Internet Explorer”  
SecurityFocus (17 June 2004)
- “Pass the Chocolate”  
SecurityFocus (26 May 2004)
- “Destructive Influence”  
SecurityFocus (14 Apr. 2004)
- “Security Patches by Modem? Forget It!”  
SecurityFocus (24 Mar. 2004)
- “Googling Up Passwords”  
SecurityFocus (9 Mar. 2004)
- “A Home User’s Security Checklist for Windows”  
SecurityFocus (13 Feb. 2004)
- “A Visit from the FBI”  
SecurityFocus (21 Jan. 2004)
- “Debian’s Response”  
SecurityFocus (4 Dec. 2003)
- “Electronic Voting Debacle”  
SecurityFocus (12 Nov. 2003)
- “Joe Average User Is In Trouble”  
SecurityFocus (22 Oct. 2003)
- “Linux vs. Windows Viruses”  
SecurityFocus (2 Oct. 2003)
- “A Very Apropos *apt*”  
*Linux Magazine* (Oct. 2003)
- “Rumblings On IT Jobs Moving Overseas”  
SecurityFocus (10 Sept. 2003)
- “Blogs: Another Tool in the Security Pro’s Toolkit (Part Two)”  
SecurityFocus (6 Aug. 2003)
- “Blogs: Another Tool in the Security Pro’s Toolkit (Part One)”  
SecurityFocus (16 July 2003)
- “RFID Chips Are Here”  
SecurityFocus (26 June 2003)
- “Learning to Love Big Brother”  
SecurityFocus (4 June 2003)
- “A List of Security Essentials: From Mermaids to Suckling Pigs”  
SecurityFocus (14 May 2003)

- “Al-Jazeera, the First Amendment, and Security Professionals”  
SecurityFocus (23 Apr. 2003)
- “Virus Hoaxes and the Real Dangers They Pose”  
SecurityFocus (25 Mar. 2003)
- “Securing Outlook, Part Two: Many Choices to Make”  
SecurityFocus (23 Dec. 2002)
- “Securing Outlook, Part One: Initial Configuration”  
SecurityFocus (10 Dec. 2002)
- “Securing Privacy, Part Four: Internet Issues”  
SecurityFocus (29 May 2002)
- “Securing Privacy, Part Three: E-mail Issues”  
SecurityFocus (14 May 2002)
- “Securing Privacy, Part Two: Software Issues”  
SecurityFocus (25 Apr. 2002)
- “Securing Privacy, Part One: Hardware Issues”  
SecurityFocus (11 Apr. 2002)
- “MyCommunity.com: Communities on the Web”  
*St. Louis PC Journal* (Oct. 1999)
- “The Skills of Freedom”  
*Ties: The Magazine of Design & Technology Education* (Jan.-Feb. 1999)  
Written for publication under Alan November’s byline
- “The Web—Teaching Zack to Think”  
*High School Principal* (Sept. 1999)  
Written for publication under Alan November’s byline
- “Tutorial: Information and Communication Skills—Searching”  
Educational Renaissance Planners (June 1998)
- “Crossroads Enters the Electronic Information Age”  
*Crossroads Connection* (Winter 1995)

## Presentations

- St. Louis Small Business Meetup Group, 21 May 2013  
Gave a lunchtime talk titled “A Non-Nerdy Introduction to Open Source Software: How It Works, Why It’s Free, and How it Might Meet the Needs of Your Small Business”
- Washington University in St. Louis, 23 Apr. 2013  
Spoke to Road to the White House class on “Road to the White House 2013: Politics & Technology”
- Washington University in St. Louis, 9 Apr. 2013  
Spoke to students in Introduction to Mass Media & Modern Culture about “Ya Say Ya Want a Revolution: The Internet & Mass Media”
- Washington University in St. Louis, 17 Dec. 2012  
Invited by Dean of University College to speak about online learning to colleagues
- Missouri Baptist Medical Center, 10 Dec. 2012  
Spoke to nurses’ board group about how to plan & manage websites
- Washington University in St. Louis, 13 Nov. 2012  
Spoke to Road to the White House class on “Road to the White House 2012: Politics & Technology”

Washington University in St. Louis, 7 Nov. 2012  
Spoke to students in Voting Rights on “This is Democracy?: Problems with Electronic Voting Machines”

Ladue Chapel Women’s Association, 2 Oct. 2012  
Spoke to members on “This is Democracy?: Problems with Electronic Voting Machines”

Missouri Scholars Academy, Columbia, MO, 17 June 2012  
Delivered talk, “We’re All Doomed: The Present & Future of Technology”, to faculty & students

Ladue Chapel, 6-27 May 2012  
Delivered four-part lecture series as part of a continuing education program:

- “Personal Security on the Internet”
- “The Future of Journalism & the Media”
- “Voting: Technical & Legal Issues”
- “Technology & the Limits of Censorship & Free Speech”

Washington University in St. Louis, 8 May 2012  
Spoke to Road to the White House class on “Twitter”

Washington University in St. Louis, 28 Feb. 2012  
Spoke to Road to the White House class on “Road to the White House 2012: Politics & Technology”

Washington University in St. Louis, 7 Feb. 2012  
Spoke to students in Introduction to Mass Media & Modern Culture about “Ya Say Ya Want a Revolution: The Internet & Mass Media”

St. Louis UNIX Users Group, 9 Nov. 2011  
Spoke on “The Most Useful Thing You’ll Learn This Month: An Introduction to Markdown”

Washington University in St. Louis, 1 Nov. 2011  
Spoke to Road to the White House class on “Road to the White House 2011: Politics & Technology”

Missouri Scholars Academy, Columbia, MO, 19 June 2011  
Delivered talk, “We’re All Doomed: The Present & Future of Technology”, to faculty & students

St. Louis UNIX Users Group, 8 June 2011  
Spoke on “iPad: So Simple a Toddler...”

Washington University in St. Louis, 20 Apr. 2011  
Part of a student-run panel discussion: “Controversy ‘n Coffee: Intellectual Property”

Washington University in St. Louis, 19 Apr. 2011  
Spoke to students in Introduction to Mass Media & Modern Culture about “Ya Say Ya Want a Revolution: The Internet & Mass Media”

Society of Professional Journalists, 14 Apr. 2011  
Panelist, Social Media Discussion

St. Louis Linux Users Group, 17 Mar. 2011  
Spoke on “Social Software & the Egyptian Revolution of 2011”

Washington University in St. Louis, 15 Feb. 2011  
Spoke to Road to the White House class on “Road to the White House 2011: Politics & Technology”

Ladue Chapel, 7-28 Nov. 2010  
Delivered four-part lecture series as part of a continuing education program:

- “National Security After 9/11: Technical & Legal Issues”
- “Personal Security on the Internet”

- “The Future of Journalism & the Media”
- “Technology & the Limits of Censorship & Free Speech”

St. Louis UNIX Users Group, 13 Oct. 2010  
Spoke on “Amazon Web Services: A Short Guide”

Washington University in St. Louis, 10 Aug. 2010  
Faculty speaker at University College Introduction Night

Washington University in St. Louis, 22 July 2010  
Spoke about Social Software to students in The Global Village in the (Early) 21st Century

Missouri Scholars Academy, Columbia, MO, 20 June 2010  
Delivered talk, “We’re All Doomed: The Present & Future of Technology”, to faculty & students

South County Older Residents Computer Club, 1 June 2010  
Spoke to retirees on “The Internet Colossus: The World of Google”

Washington University in St. Louis, 29 Apr. 2010  
Spoke to students in National Security After 9/11 about “National Security, Civil Liberties, & Technology”

Washington University in St. Louis, 29 Apr. 2010  
Spoke to students in Courts & Civil Liberties on “Technology & Civil Liberties”

Washington University in St. Louis, 13 Apr. 2010  
Spoke to students in Introduction to Mass Media & Modern Culture about “Ya Say Ya Want a Revolution: The Internet & Mass Media”

Monday Club, Marshall, MO, 12 Apr. 2010  
Spoke to women’s group about Social Software

Washington University in St. Louis, 2 Mar. 2010  
Spoke to Road to the White House class on “Road to the White House 2010: Politics & Technology”

St. Louis UNIX Users Group, 13 Jan. 2010  
Spoke on “Mac OS X Snow Leopard: The Other UNIX”

Washington University in St. Louis, 3 Dec. 2009  
Spoke to students in Courts & Civil Liberties on “Technology & Civil Liberties”

Washington University in St. Louis, 1 Dec. 2009  
Spoke to students in National Security After 9/11 about “National Security, Civil Liberties, & Technology”

Washington University in St. Louis, 16 Nov. 2009  
Spoke to Public Relation class on “New Tools, New Challenges: Public Relations, Politics, & Technology”

Washington University in St. Louis, 11 Nov. 2009  
Keynote Speaker, Sigma Phi Epsilon Balanced Man Award

Washington University in St. Louis, 10 Nov. 2009  
Spoke to Road to the White House class on “Road to the White House 2010: Politics & Technology”

St. Louis Science Center, 11 Oct. 2009  
Moderated panel discussion “Internet Surfing Safari”

Washington University in St. Louis, 8 Oct. 2009  
Spoke to students in Voting Rights on “This is Democracy?: Problems with Electronic Voting Machines”

St. Louis PRIDE, 27 June 2009  
Spoke on “Protecting Yourself Online”

Missouri Scholars Academy, Columbia, MO, 14 June 2009  
Delivered talk, “We’re All Doomed: The Present & Future of Technology”, to faculty & students

Free Software & Technology Expo, 9 May 2009  
Delivered keynote, “Ubuntu Linux: Past, Present, & Future”

Washington University in St. Louis, 21 Apr. 2009  
Spoke to students in Introduction to Mass Media & Modern Culture about “Big Changes Afoot: The Internet & Mass Media”

Washington University in St. Louis, 21 Apr. 2009  
Spoke to students in National Security After 9/11 about “National Security, Civil Liberties, & Technology”

Washington University in St. Louis, 21 Apr. 2009  
Spoke to students in Courts & Civil Liberties on “Technology & Civil Liberties”

Washington University in St. Louis, 7 Apr. 2009  
Spoke to faculty and staff as part of University College Online Instructors Panel

Washington University in St. Louis, 24 Nov. 2008  
Spoke to Public Relation class on “New Tools, New Challenges: Public Relations, Politics, & Technology”

Washington University in St. Louis, 18 Nov. 2008  
Spoke to Road to the White House class on “Road to the White House 2008: Politics & Technology”

Washington University in St. Louis, 30 Oct. 2008  
Spoke to students in Voting Rights on “This is Democracy?: Problems with Electronic Voting Machines”

St. Louis PRIDE, 28 June 2008  
Spoke on “Protecting Yourself Online”

Missouri Scholars Academy, Columbia, MO, 22 June 2008  
Delivered talk, “We’re All Doomed: The Present & Future of Technology”, to faculty & students

Washington University in St. Louis, 20 May 2008  
Spoke to Road to the White House class on “Road to the White House 2008: Politics & Technology”

Washington University in St. Louis, 24 Apr. 2008  
Spoke to students in National Security After 9/11 about “National Security, Civil Liberties, & Technology”

Washington University in St. Louis, 24 Apr. 2008  
Spoke to students in Courts & Civil Liberties on “Technology & Civil Liberties”

Washington University in St. Louis, 3 Apr. 2008  
Spoke at Symposium on Social Media, a panel discussion on the effects of social media on society & journalism, on “Eggs, Toast, Community: Social Software Bringing Us Together”

Washington University in St. Louis, 18 Mar. 2008  
Spoke to students in Introduction to Mass Media on & Modern Culture about “Big Changes Afoot: The Internet & Mass Media”

St. Louis UNIX Users Group, 12 Mar. 2008  
Spoke on “I’d Rather Be Dead!: Rules for Better Public Speaking”

Washington University in St. Louis, 18 Mar. 2008  
Spoke to students in Online Journalism on blogs & journalism

Washington University in St. Louis, 12 Feb. 2008  
Spoke to Road to the White House class on “Road to the White House 2008: Politics & Technology”

St. Louis UNIX Users Group, 12 Dec. 2007  
Spoke on “Google Does That Too?: All of Google’s Services & Software”

Washington University in St. Louis, 6 Dec. 2007  
Spoke to students in National Security After 9/11 about “National Security, Civil Liberties, & Technology”

Washington University in St. Louis, 6 Dec. 2007  
Spoke to students in Courts & Civil Liberties on “Technology & Civil Liberties”

Saint Louis Startups, 29 Nov. 2007  
Spoke to entrepreneurs about founding & running a startup business

Washington University in St. Louis, 6 Nov. 2007  
Spoke to Road to the White House class on “Road to the White House 2008: Politics & Technology”

Older Adult Community Action Program (OACAP), 26 Sept. 2007  
Spoke to older adults about “We’re All Doomed: The Present & Future of Technology”

Washington University in St. Louis, 25 Sept. 2007  
Spoke to students in Courts & Civil Liberties on “Free Speech, Bad Speech: The 1st Amendment & the Internet”

St. Louis Web Developers, 21 Aug. 2007  
Spoke on “Podcasting with Audacity: Creating a Podcast with Free Software”

St. Louis Linux Users Group, 16 Aug. 2007  
Spoke on “Podcasting with Audacity: Creating a Podcast with Free Software”

St. Louis UNIX Users Group, 8 Aug. 2007  
Delivered talk: “A Long Strange Trip: Computing History 1968-2007”

Missouri Scholars Academy, Columbia, MO, 24 June. 2007  
Delivered talk, “We’re All Doomed: The Present & Future of Technology”, to faculty & students

Washington University in St. Louis, 26 Apr. 2007  
Spoke to students in National Security After 9/11 about “National Security, Civil Liberties, & Technology”

Washington University in St. Louis, 26 Apr. 2007  
Spoke to students in Courts & Civil Liberties on “Technology & Civil Liberties”

Saint Louis University, 21 Mar. 2007  
Gave talk to Technology and Public Policy class: “This is Democracy?: The Threat of Electronic Voting Machines”

The Big Read at University City Library, 27 Feb. 2007  
Spoke on “Technology & Privacy: Thoughts on *Fahrenheit 451*” as part of a city-wide discussion of Ray Bradbury’s novel

Washington University in St. Louis, 21 Feb. 2007  
Spoke to students in Writing for Business Communication on “Website Writing”

LinuxWorld Open Solutions Summit, New York, NY, 15 Feb. 2007  
Delivered talk titled “The Practical Side of Security: Lessons Learned as a SecurityFocus Columnist”

Washington University in St. Louis School of Medicine, 25 Jan. 2007  
Spoke to medical school staff: “SEO: Search Engine Optimization”

Washington University in St. Louis, 7 Dec. 2006  
Spoke to students in National Security After 9/11 about “National Security, Civil Liberties, & Technology”

Washington University in St. Louis, 7 Dec. 2006  
Spoke to students in Courts & Civil Liberties on “Technology & Civil Liberties”

Washington University in St. Louis, 29 Nov. 2006  
Spoke to students in Writing for Business Communication on “Website Writing”

Washington University in St. Louis, 15 Nov. 2006  
Spoke to students in Public Relations class about “Technology & Trends in PR”

St. Louis Instead of War Coalition, 29 Oct. 2006  
Spoke to advocacy group about the problems with electronic voting machines

Missouri Voters for Honest Elections, 18 Oct. 2006  
Spoke to advocacy group about the problems with electronic voting machines

St. Louis UNIX Users Group, 9 Aug. 2006

Delivered talk: “We’re All Doomed: The Present & Future of Technology”

Missouri Scholars Academy, Columbia, MO, 25 June 2006

Delivered talk, “We’re All Doomed: The Present & Future of Technology”, to faculty & students

Washington University in St. Louis, 27 Apr. 2006

Spoke to Courts and Civil Liberties class about technology and civil liberties

Association of Information Technology Professionals chapter at Washington University in St. Louis, 9 Mar. 2006

Spoke to student chapter: “A Penguin Learns to Fly: An Introduction to the Linux of 2006”

Washington University in St. Louis, 23 Feb. 2006

Spoke to Online Journalism class about blogs and wikis

South County Older Residents Computer Club, 10 Jan. 2006

Spoke to senior citizens about computer security

University College Preview Night, 8 Dec. 2005

Faculty representative speaker to community about Washington University’s University College

Washington University in St. Louis, 7 Dec. 2005

Spoke to Courts and Civil Liberties class about emerging technologies

Association of Information Technology Professionals chapter at Washington University in St. Louis, 10 Nov. 2005

Spoke to student chapter about “RSS, Podcasting and Social Software”

Computer Consultants of St. Louis, 8 Nov. 2005

Spoke on “Competing Interests: Intellectual Property in the Age of the Internet”

Washington University in St. Louis, 2 Nov. 2005

Talked to Public Relations class about “Technology and Public Relations”

St. Louis UNIX Users Group, 12 Oct. 2005

Spoke to members about my book, *Don’t Click on the Blue E!: Switching to Firefox*

St. Louis Web Developers, 19 July 2005

Spoke to meeting of web developers about my book, *Don’t Click on the Blue E!: Switching to Firefox*

South County Older Resident Computer Club, 14 June 2005

Spoke to 100 older adults about Firefox and web security

Washington University in St. Louis, 24 Feb. 2005

Talked to students in Online Journalism about blogging

St. Louis UNIX Users Group, 8 Dec. 2004

Gave presentation about social software

YouthBuild St. Louis, 1 Oct. 2004

Taught teachers & instructors: “Using the Web for Teaching Purposes”

Bucknell University, Lewistown, PA, 13-14 Sept. 2004

Presentation delivered to students, faculty, & staff: “They Know What?!?: Security & Privacy in the Internet Age”

Spoke to IT staff about social software that IT staff can use

Maritz Inc., 24 June 2004

Presented “Tables No More!: Issues Involved in Using CSS Instead of Tables For Layout” to corporate Web developers

St. Louis ITEC: Information Technology Exposition & Conference, 13 May 2004

Delivered two presentations: “Running Linux in a Windows World” & “Open Source Case Study: The ACLU of Eastern Missouri”

Washington University in St. Louis, 10 May 2004  
Spoke to students in “Courts & Civil Liberties” about technology, privacy, & surveillance

Washington University in St. Louis, 8 Dec. 2003  
Spoke to students in Public Relations class about technologies & trends in PR

BJC HealthCare, 24 Sept. 2003  
Presenter on “You Deserve Full Value From Your Web Site” at employees’ conference

St. Louis Community College at Forest Park, 16 Sept. 2003  
Spoke to students in “Multimedia” class about Web technologies and multimedia

Washington University in St. Louis, 28 Apr. 2003  
Spoke to students in “Courts and Civil Liberties” class about privacy & technology

Washington University in St. Louis, 28 Apr. 2003  
Spoke to students in “Public Relations” class about technologies & trends in PR

Boeing Linux Users Group, 27 Mar. 2003  
Spoke to group members on “Choose Your Poison: Free & Non-Free Licensing”

Linux InstallFest, 9 Mar. 2003  
Gave two presentations about software installation on Linux to attendees

St. Louis UNIX Users Group, 12 Feb. 2003  
Emceed “Lightning Talks”, series of ten 5-minute talks by different speakers on various subjects  
Gave presentation, “Connect to a Windows Network with LinNeighborhood”

Association of Information Technology Professionals, 16 Jan. 2003  
Delivered presentation to Washington University student chapter: “A Penguin Learns to Fly: An Introduction to Linux”

St. Louis UNIX Users Group, 8 Jan. 2003  
Delivered presentation: “A Future Out of Our Control: Digital Rights Management”

Carlinville National Bank, Carlinville, IL, 21 June 2002  
Taught “Advanced Web Design with Dreamweaver” to bank employees

St. Louis ITEC: Information Technology Exposition & Conference, 22-23 May 2002  
Delivered breakout on “Linux GUI Applications & the Linux Desktop”  
Wrote & delivered 10 in-booth tutorials covering Linux business applications

Rotary Law Day, Marshall, MO, 9 May 2002  
Delivered presentation: “Going, Going, Gone: Technology & Your Rights as a Consumer” to local judges, lawyers, & law enforcement

Linux InstallFest, St. Charles, MO, 13 Apr. 2002  
Gave tutorial on “Linux GUI Applications”

Community Service Public Relations Council, 9 Apr. 2002  
Presented breakout session on “Content Management Systems”

St. Louis Linux Users Group, 21 Mar. 2002  
Spoke to 50 members on “Microsoft’s Software Licenses”

Black Data Processors Association Annual Conference, 16 Feb. 2002  
Delivered “Microsoft’s Plans for the Internet: Some Key Issues”  
Member of panel, “Technology & the African-American Community”

Computer Consultants of St. Louis, 12 Feb. 2002  
Delivered “Microsoft’s Plans for the Internet: Some Key Issues” to 20 consultants

St. Louis County Older Residents Computer Club, 1 Feb. 2002  
Spoke to 75 older adults on “Microsoft’s Plans for the Internet: Some Key Issues”



2001 St. Louis Web Developers' Seminar, 20 Oct. 2001  
Part of a panel discussion on "Web Development: Past, Present, and Future"

MENSA, 21 Sept. 2001  
Presented "Microsoft's Plans for the Internet: Some Key Issues"

Council for Educational Advancement, 14 Aug. 2001  
Gave overview titled "Three Technology Issues Facing School Administrators: Budget, Administration, Community" to superintendants & staff from public, private, & parochial schools

St. Louis Web Developers and Designers, 17 July 2001  
Spoke on "Microsoft's Plans for the Internet: Some Key Issues"

Missouri Scholars Academy, Columbia, MO, 24 June 2001  
Delivered talk, "Critical Juncture: Your Privacy & Security in the Internet Age", to faculty & students

Mel Carnahan Training Institute, 9 June 2001  
Spoke to candidates & campaign managers: "Operation Fast Response: Technology & Your Campaign"

St. Louis User Group for the PC, Oct. 2000  
Demonstrated selected software utilities for Windows

St. Louis User Group for the PC, 7 Sept. 2000  
Described the Application Service Provider business model in "Rent, Don't Buy!: A New Computing Paradigm"

Central Wyoming College/Microsoft Technology Conference, Riverton, WY, 8 May 2000  
Keynote: "Surviving In The Wired, Wired World: New Rules For A New Economy"  
Breakout: "A New Business Category In Computing: ASP"

Southwest Education & Technology Conference, Springfield, MO, 7-8 Mar 2000  
"Rent, Don't Buy!: A New Computing Paradigm For Schools"  
"Uncovering Buried Treasures: Finding & Searching On The Internet"  
"Internet Security: What Schools & Teachers Need To Know"

Anheuser-Busch, 21 Jan. 2000  
Spoke to executives in Anheuser-Busch Recycling Group about Internet & E-commerce: "E-Commerce: Perspectives on Key Trends"

Pulitzer Technologies, 1 Dec. 1999  
Spoke to invited group of local merchants about e-commerce: "E-Commerce: Perspectives on Key Trends"

Microsoft, 17 Nov. 1999  
Spoke to 200 IT employees and managers about improving corporate Intranets: "Drive Away with a Better Understanding of the Digital Dashboard"

Bank of America, 2 Nov. 1999  
Keynote speaker for key Bank of America business clients: "E-Commerce: Perspectives on Key Trends"

National School Conferencing Institute, Boston, MA, 15-18 July 1999  
Presented 4 days to 100 teachers & administrators on school Inter/Intranet websites: "Preparing Students to be Productive in the Digital Economy"

Missouri Scholars Academy, Columbia, MO, 24-25 June 1999  
Spoke to gifted students concerning working in the Internet and IT industry

Microsoft Office 2000 Rollout, 7 June 1999  
Spoke to IT representatives about Office 2000

Microsoft, 19 May 1999  
Chosen by Microsoft to explain new features in Office 2000 to 500 people at IT Expo

Missouri Homebuilders Association, 5 May 1999  
Spoke to members about using the Web for marketing and e-commerce

Microsoft Office 2000 Preview, 21 April 1999  
Spoke to 200 IT employees and managers about new features in Office 2000

National School Conferencing Institute, Phoenix, AZ, 20-21 Sept. 1998  
Guest speaker in 4 episodes of satellite broadcast show: "Linking Teachers & Students Using the Internet"

Metropolitan St. Louis Association for Health Care Quality, 19 Aug. 1998  
Spoke to HMO Administrators on "Medicine and the Internet"

Missouri Scholars Academy, Columbia, MO, 16 June 1998  
Delivered "How to Read James Joyce's *Ulysses* and Survive" to gifted students

Camp Carnahan Campaign Training School, 7 June 1998  
Trained campaign managers, "Getting the Campaign Message Out Via the Internet"

Gibson City School System, Gibson City, IL, 2 June 1998  
Led workshop for teachers on finding and validating Internet information

Kirkwood Area Chamber of Commerce, Kirkwood, MO, 12 May 1998  
Featured speaker, "Marketing Your Business on the Internet"

Women's Entrepreneurship Program, 9 May 1998  
Spoke to class of 15 women at St. Louis Community College on "Marketing Your Business on the Internet"

Southwest Education & Technology Conference, Springfield, MO, 31 Mar.-1 Apr. 1998  
Delivered four presentations on Intranets, security, privacy, and education

Stanford Institute for Educational Leadership through Technology, Palo Alto, CA, 22-26 Mar. 1998  
Taught 4-day long class, "Web Design and Intranets," for international group of teachers and administrators

Midwest Education and Technology Conference, 10 Mar. 1998  
Delivered talk, "Who's the Teacher Now?" to teachers and educators

Emerson Motors Procurement Department, 9-13 Mar. 1998  
Taught Procurement Department members how to design and construct Intranets

St. Louis School Webmasters Users Group, 12 Feb. 1998  
Delivered talk, "Back-end Databases and Your School's Intranet"

PostNET/Pulitzer Technologies, 10 Feb. 1998  
Delivered talk, "Navigating the News Site," to aid re-design of *St. Louis Post-Dispatch* website

Systems Service Enterprises, 19 Jan. 1998  
Delivered talk, "Marketing Your Business on the Net," to staff

St. Louis Wired, 18 Dec. 1997  
Invited by *St. Louis Post-Dispatch* to deliver talk, "Marketing Your Business on the Net," to 200 business people

Camp Carnahan Campaign Training School, 7 Dec. 1997  
Trained campaign managers, "Getting the Campaign Message Out Via the Internet"

Stanford Institute for Educational Leadership through Technology, Palo Alto, CA, 24-26 Mar. 1997  
Taught 3-day long class, "Advanced Web Issues," for international group of teachers and administrators

National School Conference Institute, Chicago, IL, 8 Jan. 1997  
Panelist on two-hour live satellite broadcast concerning web search engines, web design, and information literacy

Priory School, 13 Dec. 1996  
Delivered talk, "Uncovering Buried Treasures: The Internet and Teachers", to faculty and staff

"Growing Your Business" Conference, 24 Oct. 1996  
Delivered three-hour presentation, "Growing Your Business Via the World Wide Web"

Newberry Library Center for Renaissance Studies, Chicago, IL, 10 June 1995  
Presented paper, “Noah as Poetic Image in Poems Addressed to Oliver Cromwell and Charles II”

Missouri Scholars Academy Reunion, Osage Beach, MO, Oct. 1994  
Delivered talk, “Why You’re Taught What You’re Taught”, to 100 students and faculty

University of Missouri, Columbia, MO, 5 Feb. 1994  
Graduate Student Conference: “Exploring Boundaries: Uncovering Texts”  
Presented paper, “‘God’s Terrible Voice in the City’: The Great Fire of 1666, Hell, and Politics”

## Interviews

KMOV Channel 4 News, 18 Apr. 2013  
Part of a live three-person panel on Great Day St. Louis discussing “Avoiding Scams & Fraud” after the Schnucks compromise

The John and Kane Show, 1 Apr. 2013  
Interviewed on the Internet radio show

The John and Kane Show, 25 Mar. 2013  
Interviewed on the Internet radio show

The John and Kane Show, 18 Mar. 2013  
Interviewed on the Internet radio show

KMOV Channel 4 News, 17 Jan. 2013  
Interviewed about how images reveal hidden information

KMOV Channel 4 News, 8 Sept. 2012  
Interviewed about a recent scam hitting computer users in St. Louis

The John and Drew Show, 10 June 2012  
Interviewed on the Internet radio show about spam

The John and Drew Show, 23 May 2012  
Interviewed on the Internet radio show

The John and Drew Show, 16 Apr. 2012  
Interviewed on the Internet radio show about profanity

The John and Drew Show, 25 Mar. 2012  
Interviewed on the Internet radio show

KMOV Channel 4 News, 17 Jan. 2012  
Interviewed about SOPA

The John and Drew Show, 4 Sept. 2011  
Interviewed on the Internet radio show

The John and Drew Show, 14 Aug. 2011  
Interviewed on the Internet radio show

The John and Drew Show, 21 July 2011  
Interviewed on the Internet radio show

The John and Drew Show, 7 June 2011  
Interviewed on the Internet radio show

The John and Drew Show, 23 May 2011  
Interviewed on the Internet radio show

KMOV Channel 4 News, 10 May 2011

Interviewed about new federal requirements for chips in cell phones to warn people about upcoming dangers  
<http://www.granneman.com/presentations/interviews/kmov-may-10-2011/>

The John and Drew Show, 18 Mar. 2011

Interviewed on the Internet radio show for “Tech Talk”

KMOV Channel 4 News, 28 Sept. 2010

Interviewed on early morning show about Internet privacy

<http://www.granneman.com/presentations/interviews/kmov-september-28-2010/>

KMOV Channel 4 News, 27 Sept. 2010

Interviewed on nightly news about government wiretap laws & privacy

<http://www.granneman.com/presentations/interviews/kmov-september-27-2010/>

KMOV Channel 4 News, 18 May 2010

Pitched, assisted in, & interviewed for multi-day undercover investigation on packet sniffing at public Wi-Fi hotspots

<http://www.granneman.com/presentations/interviews/kmov-may-18-2010/>

KMOV Channel 4 News, 12 May 2010

Interviewed about ways to use VoIP on cell phones to make free calls

<http://www.granneman.com/presentations/interviews/kmov-may-12-2010/>

*The Beacon*, 1 Apr. 2010

Interviewed for podcast about the iPad & social media

Washington University in St. Louis, 12 Aug. 2009

Interviewed for student documentary about growing up in 1984 during U.S./Soviet hostilities

ITworld, 4 Aug. 2009

Interviewed for series of articles on ways to use Google Apps more productively

*Good Housekeeping*, 5 May 2009

Interviewed for article: “Internet Safety for Kids”

*Suburban Journals*, 5 Aug. 2008

Interviewed for article: “Are they reliable?: St. Louis group questions security, function of electronic voting machines”

*Letting Go: A Parents Guide to Today’s College Experience*, 16 June 2008

Interviewed by Madge Treeger about how parents can use technology to communicate with their children at college

WKCR 88.9 FM, 24 Apr. 2008

Interviewed by students on show “Youth Mic” about social networking & teens, New York, NY

KMOV-TV, 20 Sept. 2007

Interviewed about privacy & security implications of RFID tags

KSDK-TV, 6 July 2007

Interviewed about fun & useful things users can do with cell phones

<http://www.granneman.com/presentations/interviews/ksdk6july2007/>

KMOV-TV, 23 May 2007

Interviewed about fun & useful things users can do with cell phones

<http://www.granneman.com/presentations/interviews/kmov23may2007/>

KSDK-TV, 11 Feb. 2007

Interviewed about Internet addictions for light-hearted TV piece

<http://www.granneman.com/presentations/interviews/ksdk11feb2007/>

KSDK-TV, 30 Jan. 2007

Guest on live morning show, interviewed about the release of Microsoft Vista  
<http://www.granneman.com/presentations/interviews/ksdk30jan2007/>

*Campus Technology*, Jan. 2007

Interviewed about uses of social software for teaching for article, “Social Revolution”

*The Times*, 5 Feb. 2006

Interviewed by *The Times* of London about RFID tags

*InfoWorld*, 23 Jan. 2006

Interviewed by Robert X. Cringely of *InfoWorld* about customer service problems with HP

*Student Life*, 9 Dec. 2005

Interviewed by *Student Life* at Washington University about the risks of blogging and social software

The WELL, 17 June—1 July 2005

Interviewed on The WELL, one of the oldest online virtual communities, about my book, *Don't Click on the Blue E!: Switching to Firefox*

*The Christian Science Monitor*, 3 Feb. 2005

Interviewed about Firefox for article, “A rising star even Microsoft can't snuff out”

*The San Jose Mercury News*, 29 Nov. 2004

Interviewed about Firefox in article, “Firefox emerges as credible threat in browser battle”

NPR: “Morning Edition”, 8 Nov. 2004

Interviewed about Windows XP Service Pack 2 for flagship NPR radio show: “Microsoft Update Aims to Secure PCs against Attack”

<http://www.npr.org/rundowns/segment.php?wfId=4157733>

<http://www.granneman.com/presentations/interviews/npr20041108/>

*The St. Louis Post-Dispatch*, 8 Oct. 2004

Interviewed about PC security in column, “Why viruses spread, and why you could be sued for it”

*The St. Louis Post-Dispatch*, 16 July 2004

One of three former companies profiled in article for Business section, “Dot Coms That Are Staying Afloat”

NPR: “All Things Considered”, 5 July 2004

Interviewed about Internet Explorer security hazards for flagship NPR radio show

<http://www.npr.org/templates/story/story.php?storyId=3147009>

<http://www.granneman.com/presentations/interviews/npr20040705/>

NPR: “Future Tense”, 30 June 2004

Interviewed about Internet Explorer security hazards for NPR radio show focusing on technology

<http://www.publicradio.org/columns/futuretense/2004/06/30.shtml#000460>

<http://www.granneman.com/presentations/interviews/futuretense20040630/>

TechTV: “The Screen Savers”, 1 June 2004

Flown to San Francisco for segment on television show about ways hackers can use Google (Broadcast 21-22 July 2004)

<http://www.granneman.com/presentations/interviews/techtv1june2004/>

*MacAddict*, May 2004

Quoted extensively in article, “Mac OS X: Crime Buster”, about security in Mac OS X

*The New York Times*, 5 Feb. 2004

Quoted on page A1 in article, “Geeks Put Clueless on Notice: Learn or Log Off”, about viruses

*St. Louis Post-Dispatch*, 28 Nov. 2003

Quoted extensively in article, “Anti-virus device raises privacy fears”, about privacy implications of anti-virus hardware

*St. Louis Business Journal*, 7 Mar. 2003

Quoted extensively in article, “What’s in a blog”, about business use of blogs

Silicon Alley Station, 1 Aug. 2001

Interview by New York City online radio station on “Microsoft’s New Game Plan”

KWMU, 30 May 2001

Guest on hour-long radio talk show discussing “The Future of the Internet”

KWMU, 13 Mar. 2000

Guest on hour-long radio talk show discussing Internet security

*St. Louis Post-Dispatch*, 30 Nov. 1999

Quoted extensively in newspaper article on mall’s decision to ban e-commerce: “Galleria should use the Internet, not ban its promotion”

KSDK-TV, 13 Mar. 1998

Interviewed for lead television story on technostress

KWMU, 5 Mar. 1998

Guest on hour-long radio talk show discussing technostress

KSDK-TV, 10 Dec. 1997

Interviewed for television segment on what PCs families should buy for Christmas

KWMU, 21 Oct. 1997

Guest on hour-long radio talk show discussing the Year 2000 Problem

KWMU, 13 Aug. 1997

Interviewed on hour-long radio talk show about Internet and Computer Industry

KTRS, 27 April 1997

Guest on radio show discussing Push technology

KSDK-TV, 16 April 1997

Interviewed for television segment on medical websites

*St. Louis Post-Dispatch*, 12 Jan. 1997

Interviewed for story, “A Birthday Salute: To Hal And Beyond,” about Web business

KWMU, 19 Dec. 1996

Guest on hour-long radio talk show discussing advertising on the World Wide Web

KWMU, Nov. 1996

Guest on hour-long radio talk show discussing Internet and World Wide Web

KTRS, 22 Oct. 1996

Guest on radio show discussing Internet and World Wide Web

## Other Education and Training

Microsoft Solutions Framework: Principles of Application Development, 1-3 Sept. 1999

Microsoft, St. Louis

3-day course covering Microsoft’s software development methodology

Windows 2000 Live! Deploying Beta 3, 16 June 1999

Microsoft, St. Louis

Windows 2000 Overview and Update & How to Prepare for Windows 2000, 13 April 1999

Microsoft TechNet, St. Louis

Cyberspace and the Constitution, 14 March 1999

Washington University in St. Louis

Microsoft Office 2000, 14 Nov. 1998

Microsoft xTreme, St. Louis

Microsoft Professional Developers Conference, 13 Oct. 1998

Microsoft, St. Louis

Overview of Microsoft technologies by Bill Gates & Microsoft personnel

Windows NT: Core Technologies, 1-5 Dec. 1997

CompUSA, Tulsa, OK

5-day intensive course as part of MCSE curriculum

## Professional Organizations

St. Louis Science Center IT Advisory Committee, 2012–Present

Central West End Linux Users Group, 2004–Present

Co-Founder & Facilitator

Election Protection Legal Command Center, 2004–Present

Set up & manage network for 40+ lawyers providing non-partisan help to voters on every major election day

St. Louis UNIX Users Group, 2002–Present

Vice-President, 2002–2003

St. Louis Linux Users Group, 2002–Present

St. Louis Web Developers Organization, 2001–Present

GranneDev, GranneNotes, & GranneTech, 2000–Present

Founder & moderator

## Web Development, Hosting, & Consulting Clients - Partial List

American Civil Liberties Union (ACLU) of Connecticut

American Civil Liberties Union (ACLU) of Eastern Missouri

American Civil Liberties Union (ACLU) of Georgia

American Civil Liberties Union (ACLU) of Minnesota

American Civil Liberties Union (ACLU) of Mississippi

American Civil Liberties Union (ACLU) of New Jersey

American Civil Liberties Union (ACLU) of Pennsylvania

American Civil Liberties Union (ACLU) of South Carolina

Anheuser-Busch

Baptist State Convention of North Carolina

Bridge Information Systems

Butterfield Youth Services

CHARIS Chorus

City of Bellefontaine Neighbors

Emerson Electric

Episcopal Diocese of Chicago

Episcopal Diocese of Missouri

Fontbonne University

Gateway Hemophilia Association

Habitat for Humanity St. Louis

International Geochemical Society

Microsoft

Monsanto

National Conference for Community and Justice (NCCJ), St. Louis  
National School Conferencing Institute  
Pediatric Cardiac Intensive Care Society  
Public Relations Society of America, St. Louis  
Pulitzer Technologies  
Saint Louis Zoo  
Sisters of St. Joseph of Carondelet  
Society of Gynecologic Nurse Oncologists  
Stanford University Alumni Center  
St. Paul & the Redeemer  
Sverdrup Corporation  
United States Arbitration & Mediation—Midwest Inc.  
Washington University in St. Louis Law School  
Washington University in St. Louis Medical School Dept. of Neurology

## Specialized Computer Skills

### Areas Of Focus

- Social & cultural impact of technology
- Social Software (blogs, micro-blogs, wikis, social networking)
- Open Source software, especially Linux & bash
- Transitioning from proprietary to open systems
- Personal security & privacy
- Content Management Systems
- Website usability
- Automation & productivity

### Operating Systems

- Debian, Ubuntu, Knoppix
- Mac OS X, Mac OS X Server
- Windows 7, Windows XP

### Applications

- Markdown
- Linux: KDE, GNOME, vim, CrossOver
- Microsoft Office: Word, Excel, PowerPoint, Outlook
- Apple: Keynote, Pages, iPhoto, iTunes
- Virtualization: VirtualBox, Parallels Desktop, VMWare Player, VMWare Workstation

### Internet

- Web Browsers: Google Chrome, Mozilla Firefox, Safari, Opera, Internet Explorer, Lynx
- Web Servers: Apache
- Blogs & RSS: WordPress, Google Reader
- Email: Gmail, Mail.app, KMail, Kontact, Thunderbird, Outlook, Pine
- BitTorrent: Transmission, uTorrent
- VoIP: Skype, Google Hangouts



- Security: SSH, nmap, Nessus, Ethereal/Wireshark, GPG
- Web Apps: Pinboard, Google Docs, MediaWiki, Facebook, Twitter, LinkedIn
- Familiarity with variety of network diagnostic utilities